



Haiku/Canto FAQs for Non-Providers

Haiku/Canto are Epic's mobile apps designed to help clinicians be efficient and productive on-the-go.

What is the difference between Haiku and Canto?

Haiku is configured for Smartphones (iOS and Android), whereas Canto is configured for iPads (iOS only). Both Haiku and Canto are a slimmed down, limited version of Epic Hyperspace.

Can any MHS Epic user use this functionality?

At MHS, Haiku/Canto are available to providers, infection preventionists and leadership (managers & above).

Do Haiku and Canto have secure messaging?

Yes, secure messaging is available to all inpatient clinical users in [Hyperspace](#) as well as [Haiku/Canto](#) (providers and leadership) and [Rover](#) (nursing) mobile apps. Refer to [Secure Chat FAQ's](#) to learn more.

What are some of the common things I can do with Haiku?

1. See an overview of the patient's current medical information from the **Summary** activity.
2. Review previous patient **Encounters**.
3. View imaging and lab **Results**.
4. Read provider and clinician **Notes**.
5. Click on arrow to access more activities such as **Care Team, Orders, Secure Chat, In Basket** etc.

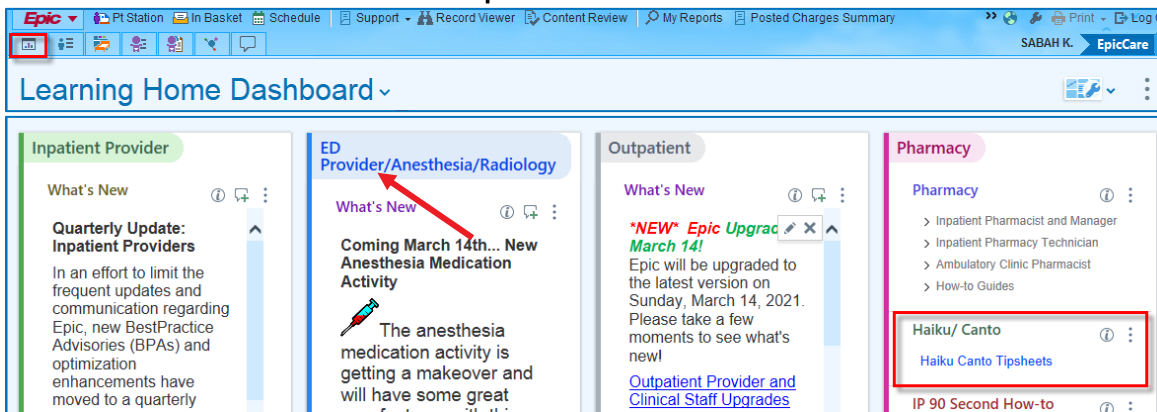


Will I get a push notification?

Yes. You can set push notifications in your smartphone's notification settings.

Where can I find tip sheets on Haiku and Canto?

1. **Login** to Epic and click on the **dashboard** icon from the top left toolbar.
2. Click on the **arrow** and select **Learning Home Dashboard** from the drop down, if not already defaulted.
3. Scroll down to access **Haiku Canto tip sheets** as shown below.



Who can I contact for any issues?

- Contact Helpdesk @ (214) 947-1999 or email ServiceDesk@mhd.com for further assistance.
- Or email your site-specific Epic Trainer:
 - EpicMDMC@mhd.com
 - EpicMCMC@mhd.com
 - EpicMRMC@mhd.com
 - EpicMMMC@mhd.com
 - EpicMLMC@mhd.com
 - EpicMSMC@mhd.com